

Consultation and Communication Skills for Healthcare Professionals

The home of TALC (Teaching and Learning Consultation Skills) and Healthy English.



Teaching and Learning Consultation Skills cover all aspects of the consultation.

The resources can be used independently by anyone who wants to learn, refine or improve their consultation skills. There are tried and tested methods to improve skills, as well as educational methods to support educators.

[Read More](#)



Healthy English has been developed to help everyone who works with patients become a better user of English.

It addresses the language and communication needs of international health and care staff, their trainers and colleagues working in the UK.

[Read More](#)

"Healthy English" the website to support the language and communication skills of non-native speakers of English, their colleagues and their trainers working in the NHS has moved.

We are pleased to announce that "Healthy English" can now be accessed by using this address: consultationskills.com

On the home page, you will find introductions to the TALC and Healthy English sites (click on Read More).

To register for an account on our website, follow these steps:

- Click on the "Sign Up" button on our homepage, provide your personal details, including your name and NHS email address.
- Tell us about yourself and your role and follow any other instructions.

Once you have logged in, click on "All Modules". You will see that you can choose the TALC (Teaching and Learning Consultation Skills) Modules, or the Healthy English modules.

The screenshot shows a dashboard for 'Healthy English Modules'. On the left is a sidebar with navigation options: Dashboard, All Modules (highlighted with a red box), TALC, Healthy English, Statistics, Calendar, Contact, and Logout. The main area is titled 'Healthy English Modules' and includes filters for Recommended, Saved, All Modules (selected), and All Chapters. Below the filters is a section titled 'All Modules' displaying eight modules in a grid:

- Module 1: Working and communicating with** (HEALTHY ENGLISH) - This module is designed to provide a detailed
- Module 2: Cultural Differences** (HEALTHY ENGLISH) - Living and working in a different culture and
- Module 3: Colloquial and Informal English** (HEALTHY ENGLISH) - Spoken English includes a great deal of informal,
- Module 4: Asking Questions And Eliciting** (HEALTHY ENGLISH) - Asking questions and eliciting responses can
- Module 5: Communication Skills And Barriers** (HEALTHY ENGLISH) - This module covers an array of crucial
- Module 6: English Verb Tenses** (HEALTHY ENGLISH) - Some trainees will not use the correct tense of
- Module 7: Pronunciation** (HEALTHY ENGLISH)
- Module 8: Support For Speakers** (HEALTHY ENGLISH)

Currently, there are 8 Modules for Healthy English, all of which are sub-divided into chapters (sections).

Module 1: Working and Communicating with Non-Native Speakers of English. A six-part overview and detailed introductory exploration of the linguistic and cultural challenges faced by IMGs coming to work in the UK.

Module 2: Cultural Differences (2 Chapters)

Module 3: Colloquial and Informal English (9 Chapters)

Module 4: Asking Questions and Eliciting Responses (5 Chapters)

Module 5: Communication Skills and Barriers (19 Chapters)

Module 6: English Verb Tenses (19 Chapters)

Module 7: Pronunciation (8 Chapters)

Module 8: Support for Speakers of Specific Languages (7 Chapters)

The consultationskills.com site is still a work in progress, so you can expect corrections, tweaks, updates and new content.

But for those of you who wish to make use of it immediately, the vast majority of the content is there for you to explore.